



2026

CHAPCA

CHAPCA Certified Leadership

August 11-13, 2026

Hospice Administrators | Hospice Medical
Directors | Directors of Patient Care Services
Hospice Operations

Orchard Conference Center
18111 Nordhoff St
Northridge, CA 91330

Agenda is tentative and subject to change



CHAPCA Certified Leadership

August 11, 2026



Time

SESSION TITLE

DESCRIPTION

7:30AM-8:00AM

Registration & Breakfast

8:00AM-9:30AM

Course Introduction
Hospice Administration

Oversight Entities for Hospice
MedPac/OIG Overview
Proposed Legislation/Oversight
California Law/CDPH Hospice State
License Requirements
Administration: Governing Body/
Management Personnel

9:30AM-10:30AM

Hospice Administration Part
One

Management, Contracts, Policies,
Complaint Management
Clinical Records

10:30AM-10:45AM

BREAK

10:45AM-12:15PM

Hospice Administration Part Two
Safety, Integrity, and Continuity
of Hospice

HIPAA
Compliance, F/W/A Overview
Controlled Substance prescription,
Dispensation and Destruction
Management

12:15PM-1:15PM

LUNCH

1:15PM-3:45PM

Hospice Administration

Hospice Core Services (Physician,
Nursing, Social Work, Counseling)
Hospice Non-Core Services (Hospice
aide and Homemaker, Volunteers,
Therapies), Hospice Business
Overview

3:45PM-4:00PM

BREAK

4:00PM-5:00PM

Hospice Administration

Human Resource Management
(Federal requirements, Employee and
Volunteer Personnel Requirements)



CHAPCA Certified Leadership

August 12, 2026



Time	SESSION TITLE	DESCRIPTION
7:30AM-8:00AM	Breakfast	
8:00AM-10:00AM	CMS Conditions of Participation	Medicare Conditions of Payment Overview (Hospice Election, Certification of Terminal Illness)-Medical Necessity. Patient Rights.
10:00AM-10:15AM	BREAK	
10:15AM-11:15AM	CMS Conditions of Participation	Medicare Conditions of Participation, Organization Environment) eligibility Overview of Audits
11:15AM-12:45PM	Patient Care Administration	Comprehensive Assessment, Plan of Care, Coordination of Care, Levels of Care, Death, Live Discharges
12:45PM-1:45PM	LUNCH	
1:45PM-3:15PM	Patient Care Administration	Payment for Care, QAPI
3:15PM-3:30PM	BREAK	
3:30PM-5:00PM	Safety, Integrity, and continuity of hospice operations (EPP/Infection Control)	Emergency Preparedness Plan Infection Control Program



CHAPCA Certified Leadership

August 13, 2026



Time

SESSION TITLE

DESCRIPTION

7:30AM-8:00AM

Breakfast

8:00AM-9:00AM

Program Surveys

Medicare
Certification Surveys (Deemed
status, frequency, deficiency levels)

9:00AM-10:30AM

Medicare
Certification Surveys (Deemed
status, frequency, deficiency
levels)

Husch Blackwell: F/W/A details,
Audits, Enhanced oversight, legal
considerations

10:30AM-11:45AM

BREAK

11:45AM-12:45PM

Current Issues in California

Current Issues in California by CDPH

12:45PM-1:45PM

LUNCH

1:45PM-3:45PM

State of
California, Hope Tool, Quality
Reporting

3:45PM-4:00PM

BREAK

4:00PM-5:00PM

Hospice Administration

Human Resource Management (Labor
Laws)



Hotel Information

Hotels Near By:

- Airtel Plaza Hotel- 7277 Valjean Ave, Van Nuys, CA 91406= 14 min dr.
- Holiday Inn Express Van Nuys, an IHG Hotel- 8244 Orion Ave, Van Nuys, CA 91406=13min dr.
- Seasun Hostel- 8328 Gladbeck Ave, Northridge, CA 91324=9min dr.
- Extended Stay America- 19325 Londelius St, Northridge, CA 91324=9 min drive
- Warner Center Marriott Woodland Hills - 21850 Oxnard St, Woodlind Hills, CA 91367 - 25mins

