



CHAPCA

2026 CONFERENCE

October 20–22

PROGRAM HIGHLIGHTS

TUESDAY • OCTOBER 20

Keynote Update on Hospice and Home Health

Jennifer Sheets

Positive Hospice Campaign

Janelle Doll

CHAPCA Certified

Sheila Clark and Patrick Stonich

WEDNESDAY • OCTOBER 21

20 BREAKOUT SESSIONS

Hospice • Home Health • Finance • Clinical Care

KanTime After Party | 5:00–7:00 PM

THURSDAY • OCTOBER 22

CDPH California State Hospice Update

9:00–10:30 AM

Federal Hospice Update

10:30 AM–12:00 PM

CHAPCA Members are:

Informed | Compliant | Connected

Conference Agenda

October 20–22, 2026

DAY ONE

Tuesday October 20

TIME	PROGRAM	ROOM
8:00–11:45 AM	Registration and Exhibits Set Up	Post
12:00–2:00 PM	Exhibits Open and Lunch Beverage service: 8–4:30	Salon DEF
12:00–2:00 PM	Overflow Room for Food and Beverage	Rickenbacker
2:00–3:00 PM	Keynote Update on Hospice and Home Health Jennifer Sheets, CEO, The National Alliance for Care at Home	Salon ABC
3:00–4:00 PM	Positive Hospice Campaign: How We Change the Narrative Janelle Doll	Salon ABC
4:00pm–4:30pm	Understanding Non-Hospice Spending - following the data behind your agency's SSVI scores Bob Tavares, Health Pivots	Salon ABC
4:30–5:15 PM	CHAPCA Certified Sheila Clark, President and CEO, CHAPCA; Patrick Stonich, HCL Governed by hospice leaders. Built by hospice leaders. Taught by hospice leaders. Learn what you need to know.	Salon ABC

DAY TWO

Wednesday October 21

Morning sessions

TIME	PROGRAM	ROOM
7:30–8:45 AM	Exhibits, Breakfast and All Day Beverage	Salon DEF
7:30–8:45 AM	Overflow Room for Food and Beverage	Rickenbacker

Session 1 | 9:00–10:00 AM

1a	Hospice Eligibility Is Not Optional Beth Noyce	Salon AB
1b	Lead with Impact: Communication Secrets of High-Performing Teams Christina Andrews, Axxess	Salon C
1c	Reducing the Burden: How Technology Can Support Hospice Clinicians Jennifer Hannum	Lindbergh
1d	Promoting Broad-Based Excellence in Evidence-Based Symptom Management Dr. Kendall	Rickenbacker

Session 2 | 10:15–11:15 AM

2a	Where the SSVI, HCI and Mandatory Election Addendum Intersect Beth Noyce	Salon AB
2b	Home Health Plan of Care Development Patrick S., HCL	Salon C
2c	Financial Metrics: What Every Leader Should Be Monitoring Delaine Henry, Advance Rev Cycle	Lindbergh
2d	Promoting Healthcare Practitioner Well-Being Dr. Kendall	Rickenbacker

Session 3 | 11:30 AM–12:30 PM

3a	When the Problem Is Failure to Die Beth Noyce	Salon AB
3b	Strengthening Regulatory Compliance in Home Health Patrick S., HCL	Salon C
3c	Billing for Palliative Care: Navigating an Undefined Benefit Delaine Henry, Advance Rev Cycle	Lindbergh
3d	Compliance Flashpoints: Top Survey Findings for 2026 Kathleen Belsky, CHAP	Rickenbacker

DAY TWO

Wednesday October 21

Afternoon sessions and after-party

TIME	PROGRAM	ROOM
12:30–2:30 PM	Lunch and Exhibits	Salon DEF
Session 4 2:30–3:30 PM		
4a	LCDs and LOCs Beth Noyce	Salon AB
4b	Coordination of Services: Home Health and Exposure While Working in Other Settings Patrick S., HCL	Salon C
4c	Hospice Medicare Billing Fundamentals: From Notice of Election to Claim Submission Delaine Henry, Advance Rev Cycle	Lindbergh
4d	Following the Symptom Management Cues in CAHPS and HOPE DragonFly	Rickenbacker

Session 5 | 3:45–4:45 PM

5a	IDG Magic Beth Noyce	Salon AB
5b	QAPI Strategies for Home Health Patrick S., HCL	Salon C
5c	Home Health Financial Performance: From Admission Through Final Payment for Medicare vs. Medicare Advantage Delaine Henry, Advance Rev Cycle	Lindbergh
5d	Don't Get Comfortable: Fostering Growth Through Successful Change Management HospiceChoiceRX	Rickenbacker

KanTime After Party

TIME	PROGRAM	ROOM
5:00–7:00 PM	After-Party with KanTime Off site	Salon DEF

DAY THREE**Thursday October 22**

TIME	PROGRAM	ROOM
7:30–9:00 AM	Exhibits, Breakfast and Beverage	Rickenbacker
9:00 AM–9:30 AM	Data Soft Logic Tools in your Tool Box	Salon ABC
9:30–11:00 AM	CDPH California State Hospice Update	Salon ABC
11:00 AM–12:30 PM	Federal Hospice Home Health A Time of Renewal Rebuilding Trust and Excellence in California Hospice and Skilled Home Health Care	Salon ABC